

FIG. 1

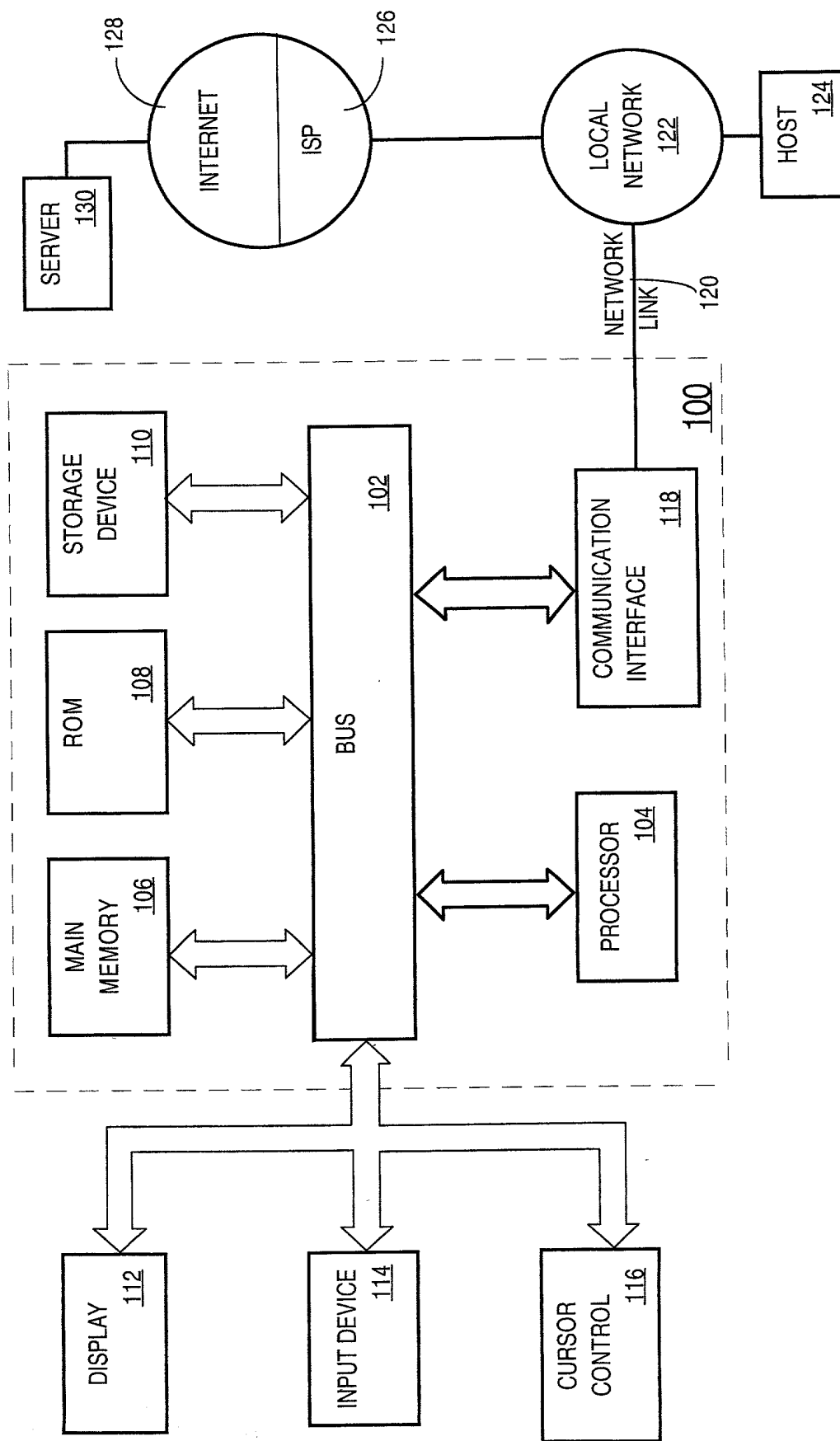


FIG. 2A

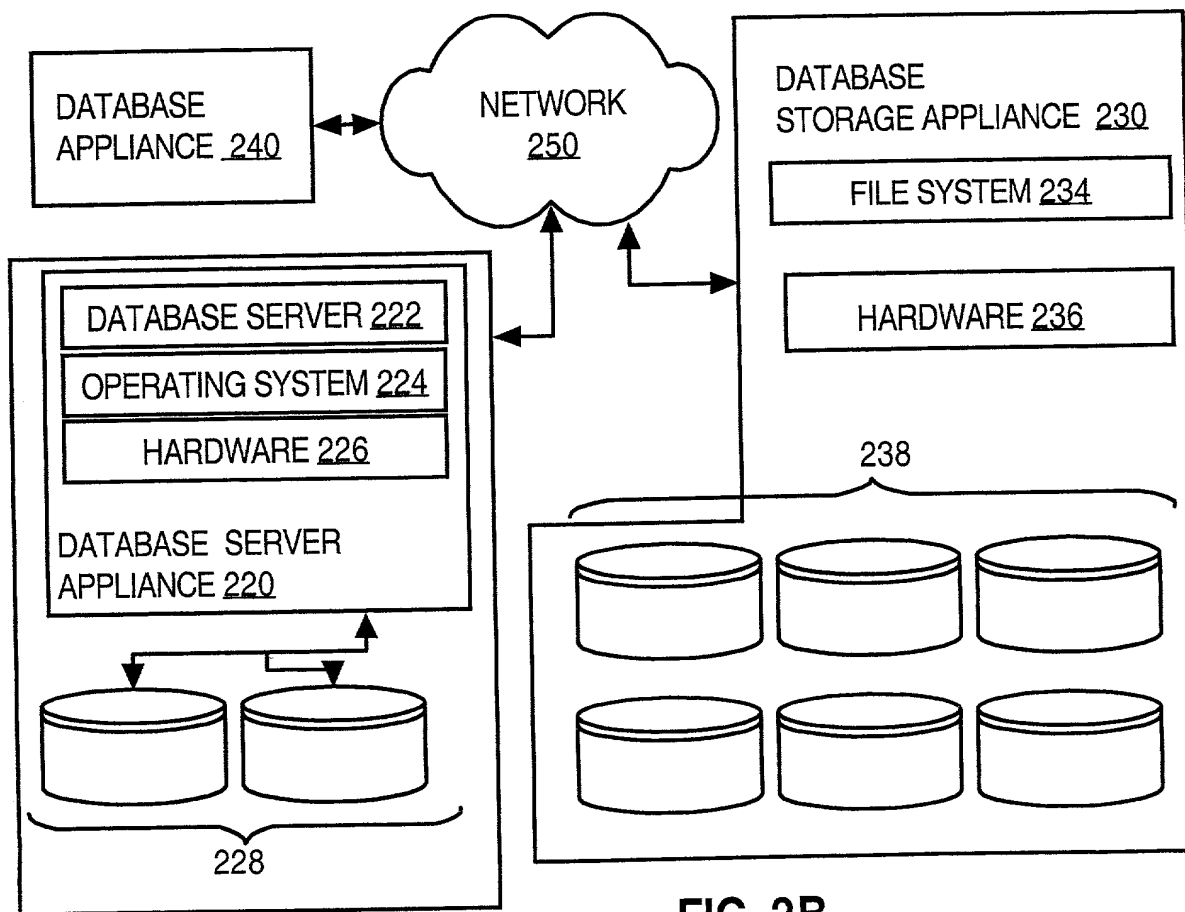
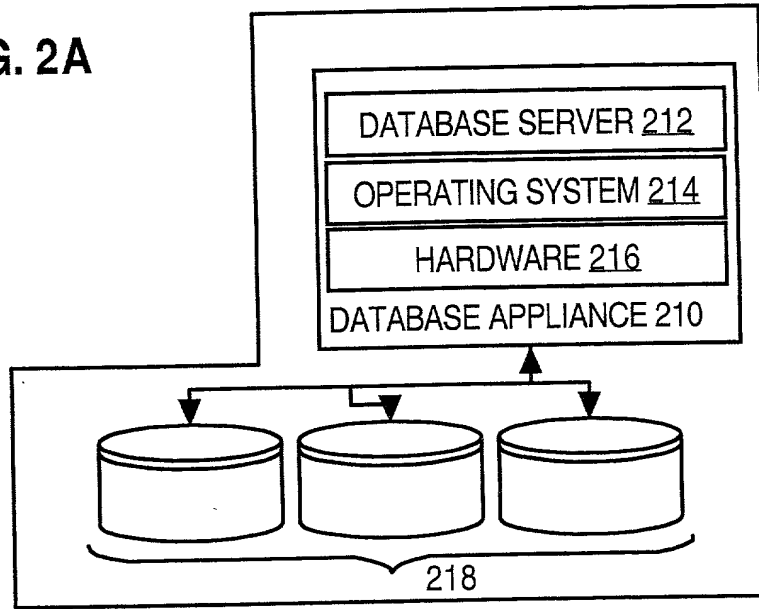


FIG. 2B

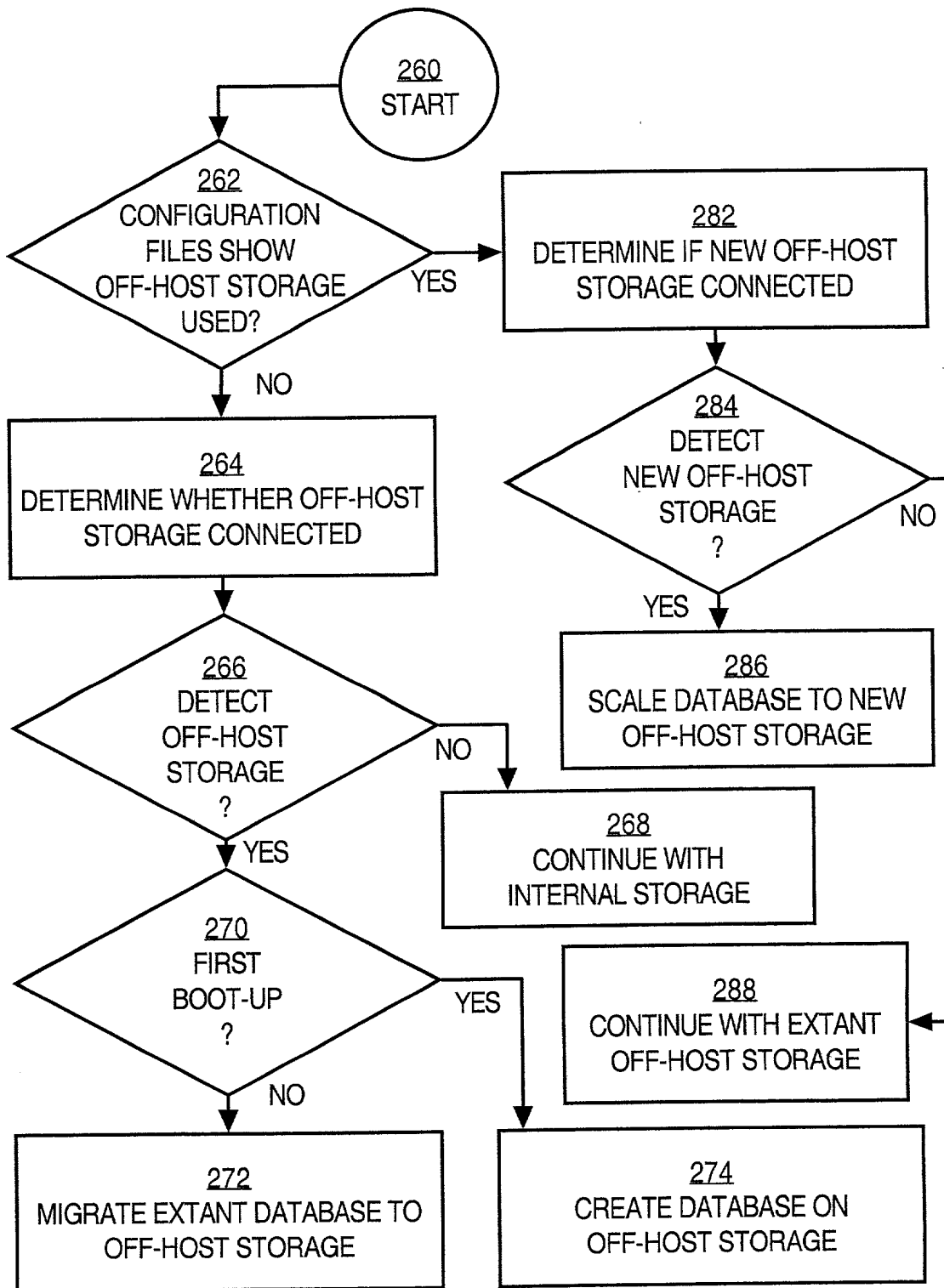


FIG. 2C

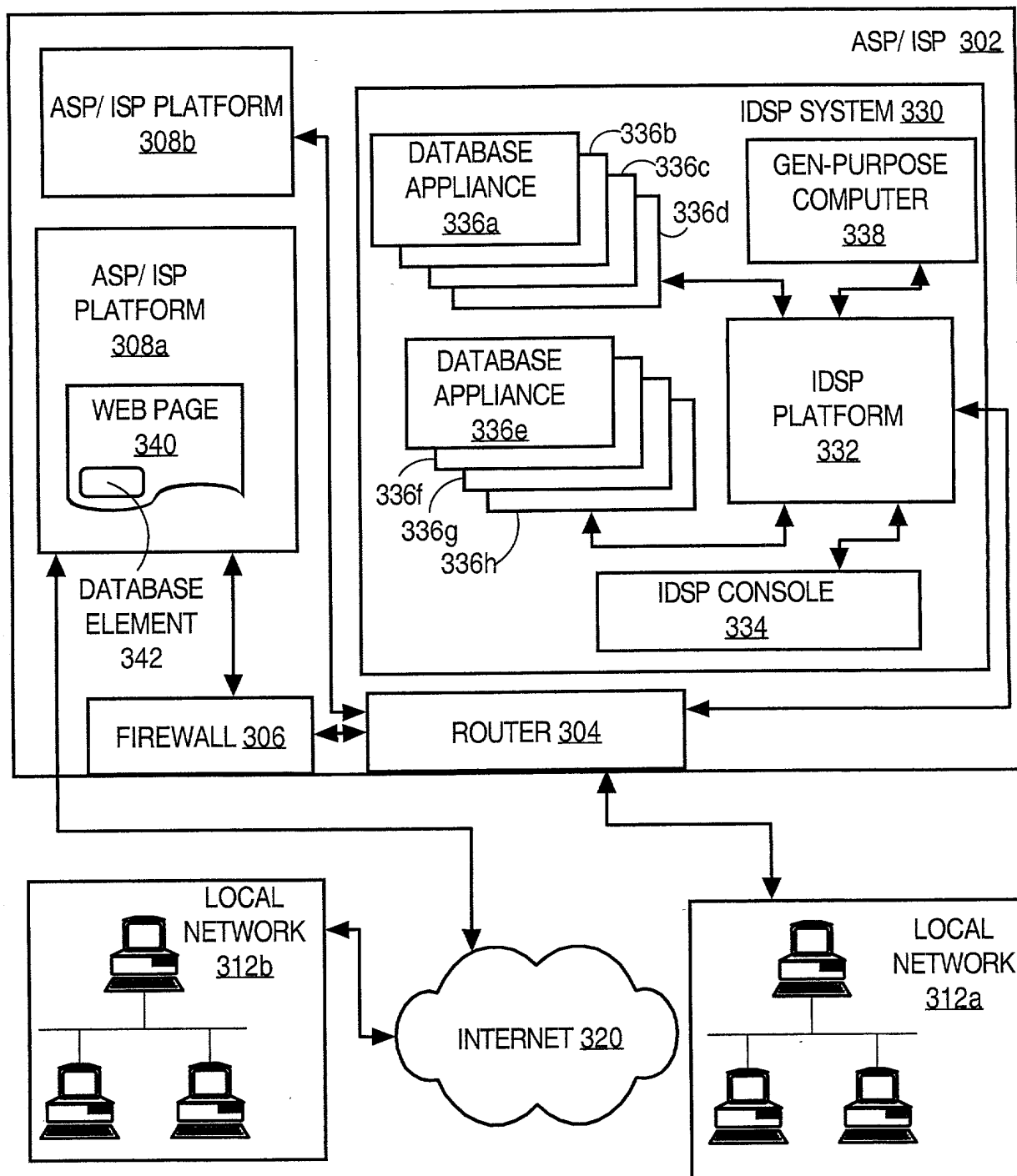
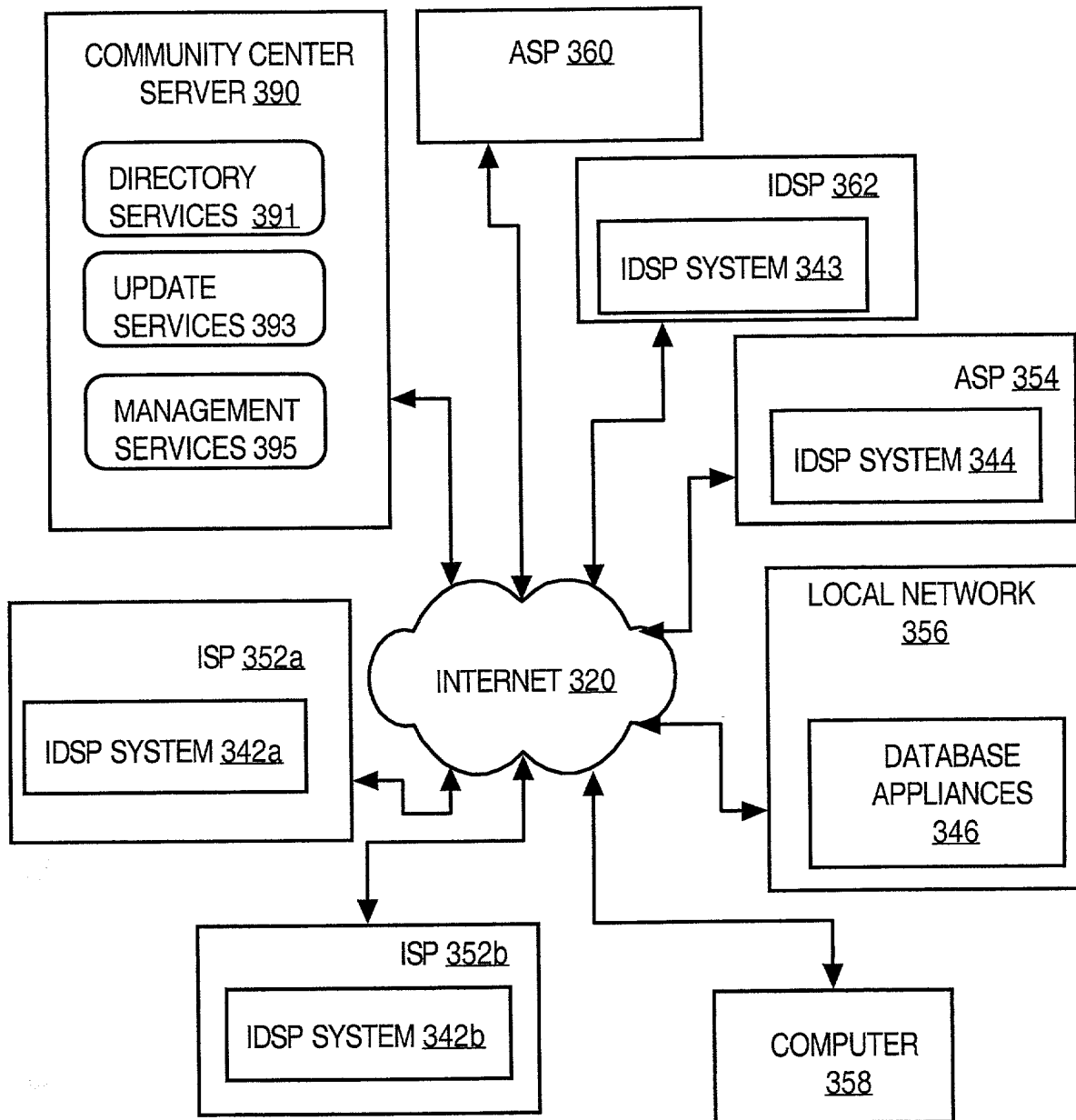
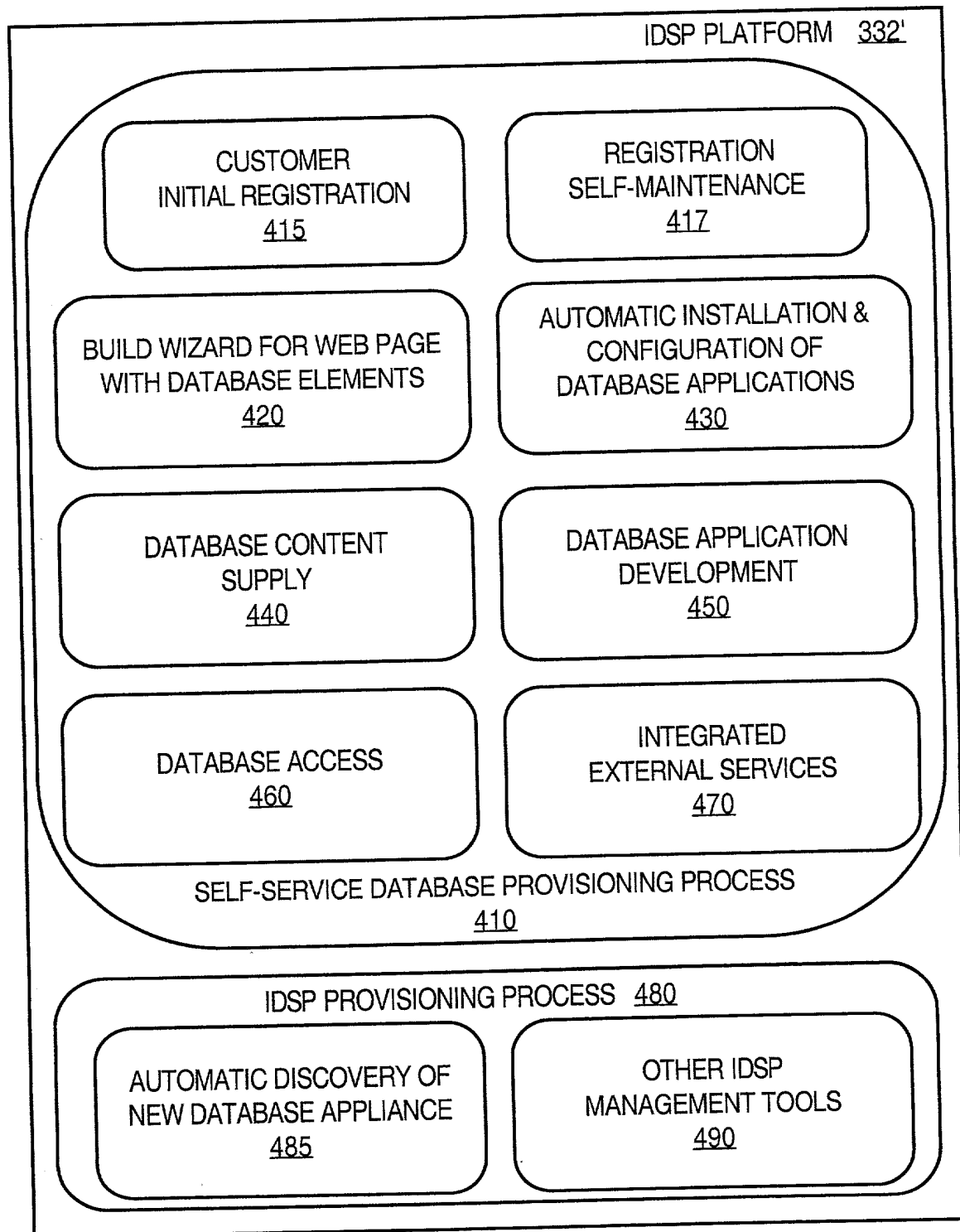


FIG. 3A



**FIG. 3B**



**FIG. 4**

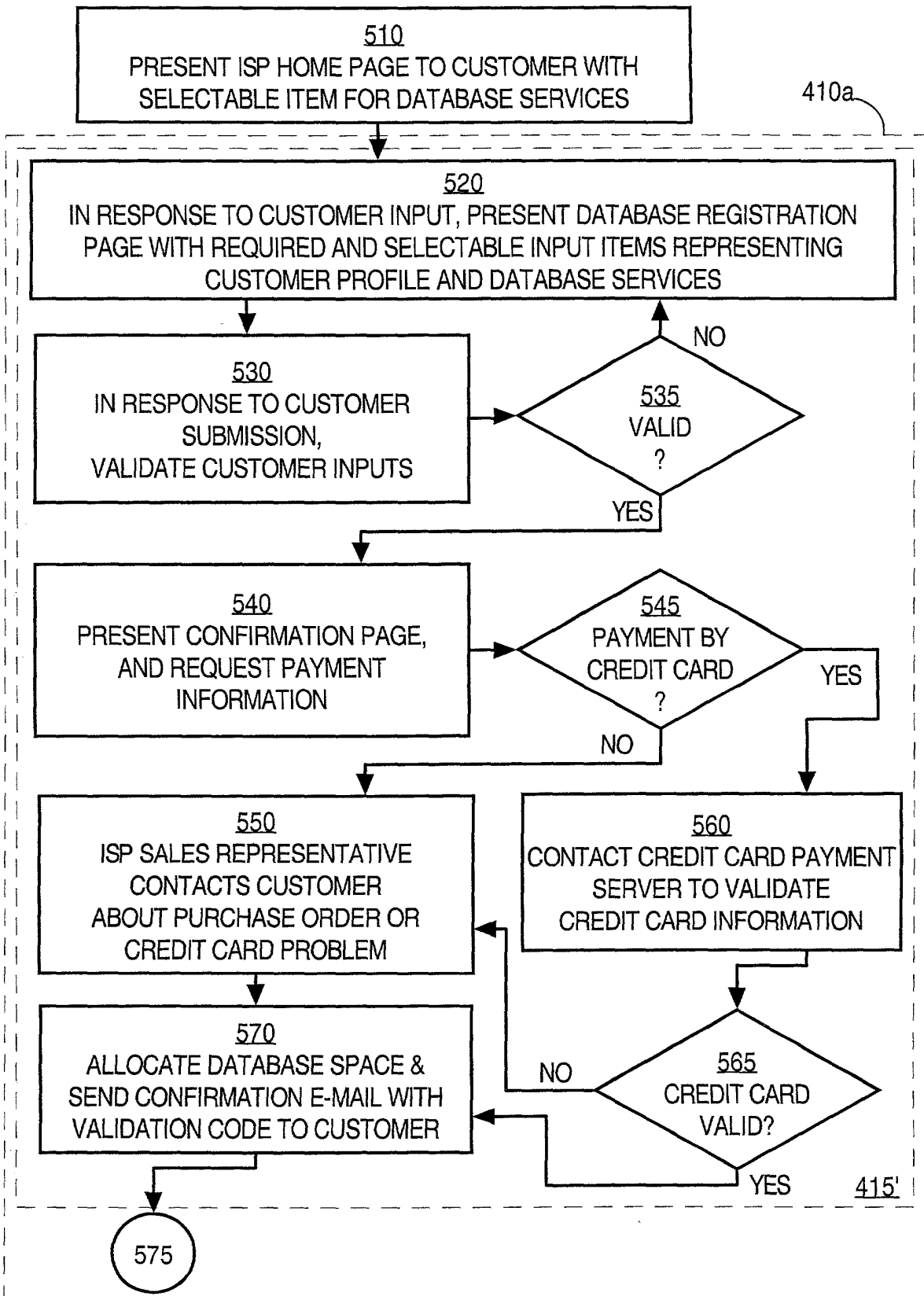


FIG. 5A

FIG. 5B

523

522  
CUSTOMER PROFILE:

ASP/ISP  
LOGO

525

524

521

SUBMIT

- COMPANY NAME

- POSTAL ADDRESS

- CONTACT NAME

- TELEPHONE NUMBER

- E-MAIL ADDRESS

FIG. 5B



Figure 1 is a screenshot of a web browser window displaying a configuration page for "ASP/ISP LOGO". The browser's title bar shows "526". The menu bar contains "531". The main content area is titled "DATABASE SERVICES:". Below this title, there is a list of services, each with a corresponding input field:

- 527a - MAXIMUM SPACE: This field is highlighted with a box. It includes a unit "MB" and a percentage field labeled "528".
- 527b - MAXIMUM USERS
- 527c - MAXIMUM CPU USAGE RATE
- 527d - MAXIMUM TRANSACTION RATE
- 527e - BACKUP
- 527f - USAGE REPORTS
- 527g - PORTAL-TO-GO
- 527h - PAYMENT SERVICE
- 527i - WEB SITE WIZARD
- 527j - APPLICATION DEVELOPMENT
- 527k - OTHER APPLICATIONS...

At the bottom of the page, there is a "PRICE:" label, a "CALCULATE PRICE" button (labeled 532), and a "CONTINUE/SUBMIT" button (labeled 534). The page is labeled "525" in the top right corner.

**FIG. 5C**

575

PRESENT CUSTOMER HOME PAGE TO CUSTOMER WITH  
SYSTEM STATUS, ALERTS & LIST OF SELECTABLE ACTIONS

410a

580

IN RESPONSE TO CUSTOMER SELECTING UPDATE PROFILE,  
PRESENT EDITABLE PROFILE ITEMS, RECEIVE CUSTOMER EDITS AND  
UPDATE CUSTOMER PROFILE BASED ON EDITS

575

590

IN RESPONSE TO CUSTOMER SELECTING UPDATE SERVICES,  
PRESENT SERVICES AND COSTING INFORMATION INDICATING WHICH  
SERVICES CUSTOMER IS REGISTERED FOR

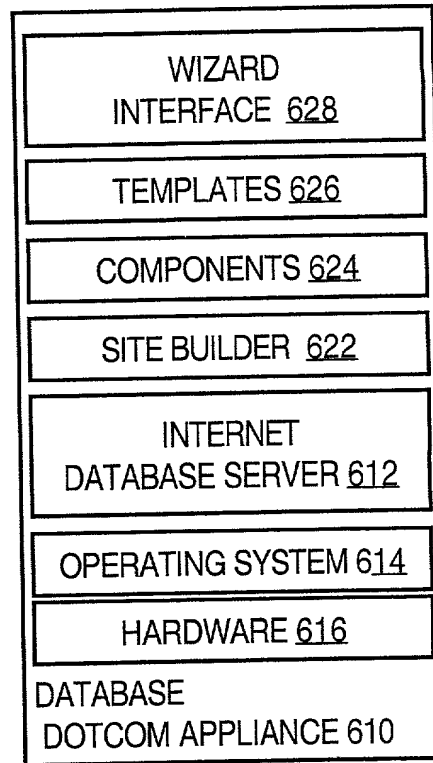
592

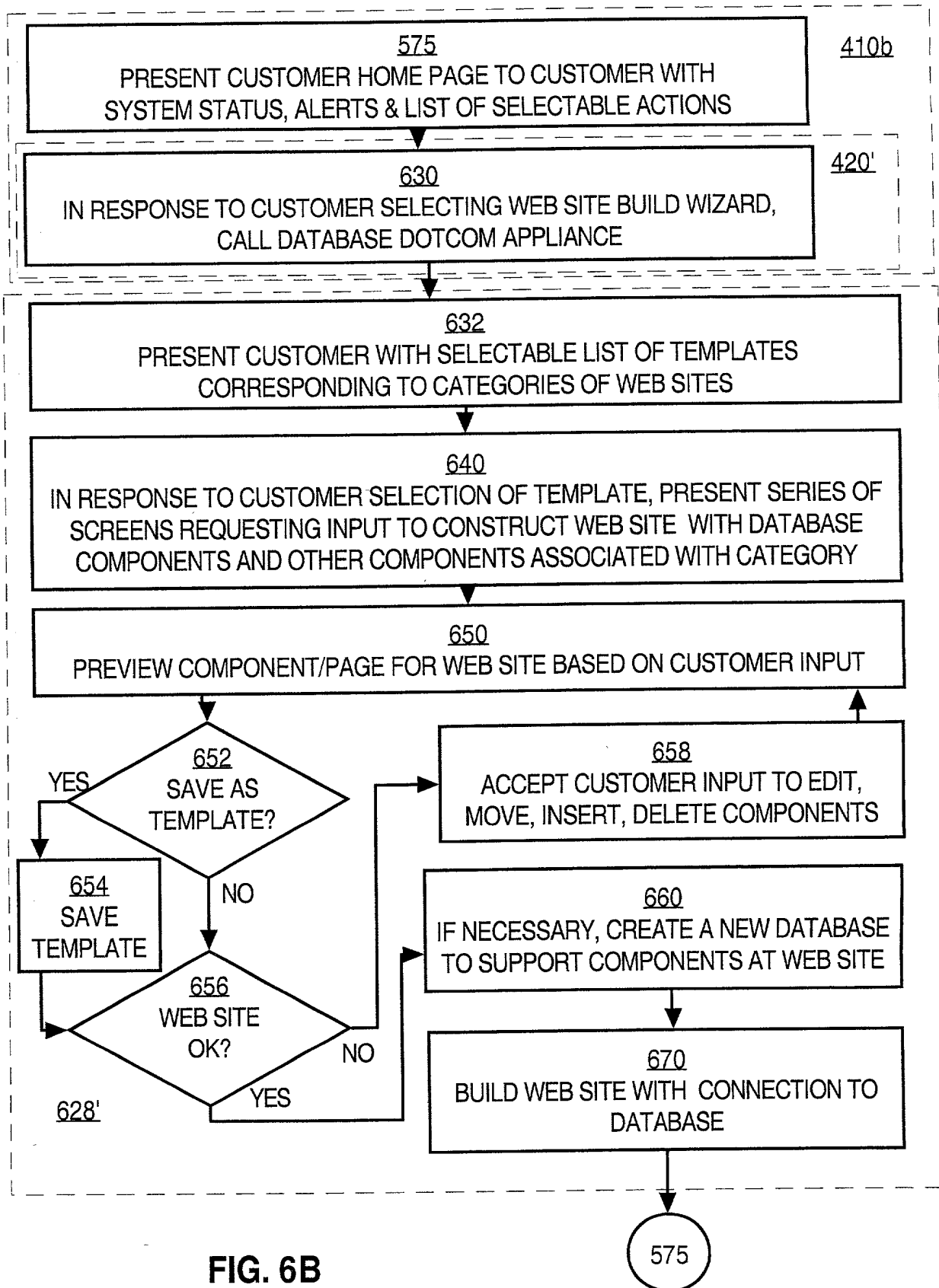
RECEIVE CUSTOMER CHANGES AND UPDATE RELATED  
APPLIANCE CONFIGURATION (VIRTUAL/DEDICATED)  
(STAGING/PRODUCTION)  
BASED ON CHANGES

575

FIG. 5D

**FIG. 6A**





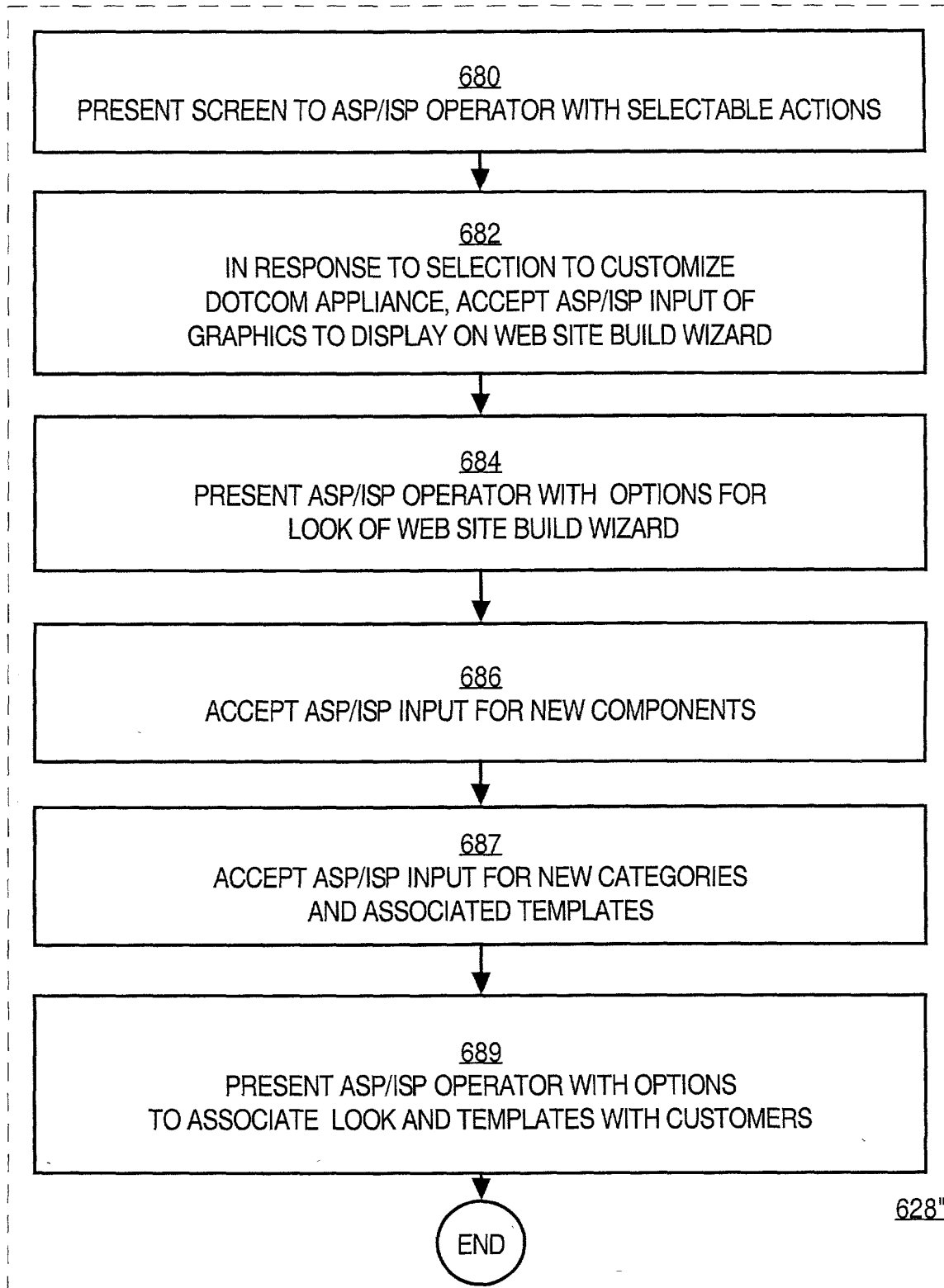


FIG. 6C

698a

698b

698c

698d

698e

698f

698g

692

NUMBER OF ITEMS TO BE  
DISPLAYED (ENTER A NUMBER  
GREATER THAN ZERO OR ENTER  
ALL TO VIEW ALL ITEMS)

5

693

694a

694b

694c

695a

695b

695c

SORT BY CREATION DATE

SORT BY NUMBER OF THREADS

SORT BY LAST RESPONSE DATE

696

697

OK

RESET

691  
DISCUSSION FORUM COMPONENT  
CUSTOMIZATION FORM

690  
DISCUSSION FORUM COMPONENT  
CUSTOMIZATION PAGE

FIG. 6D

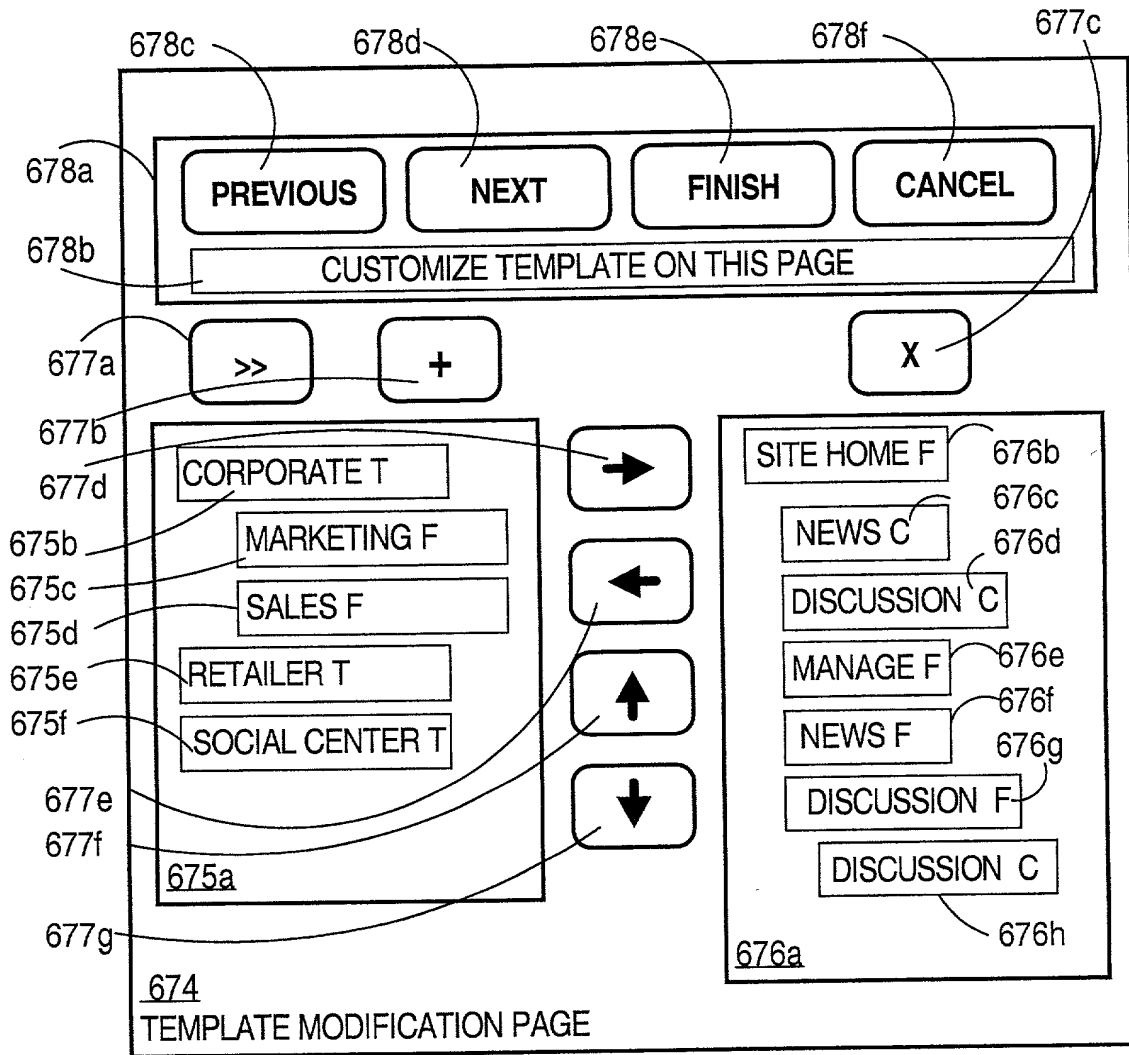


FIG. 6E

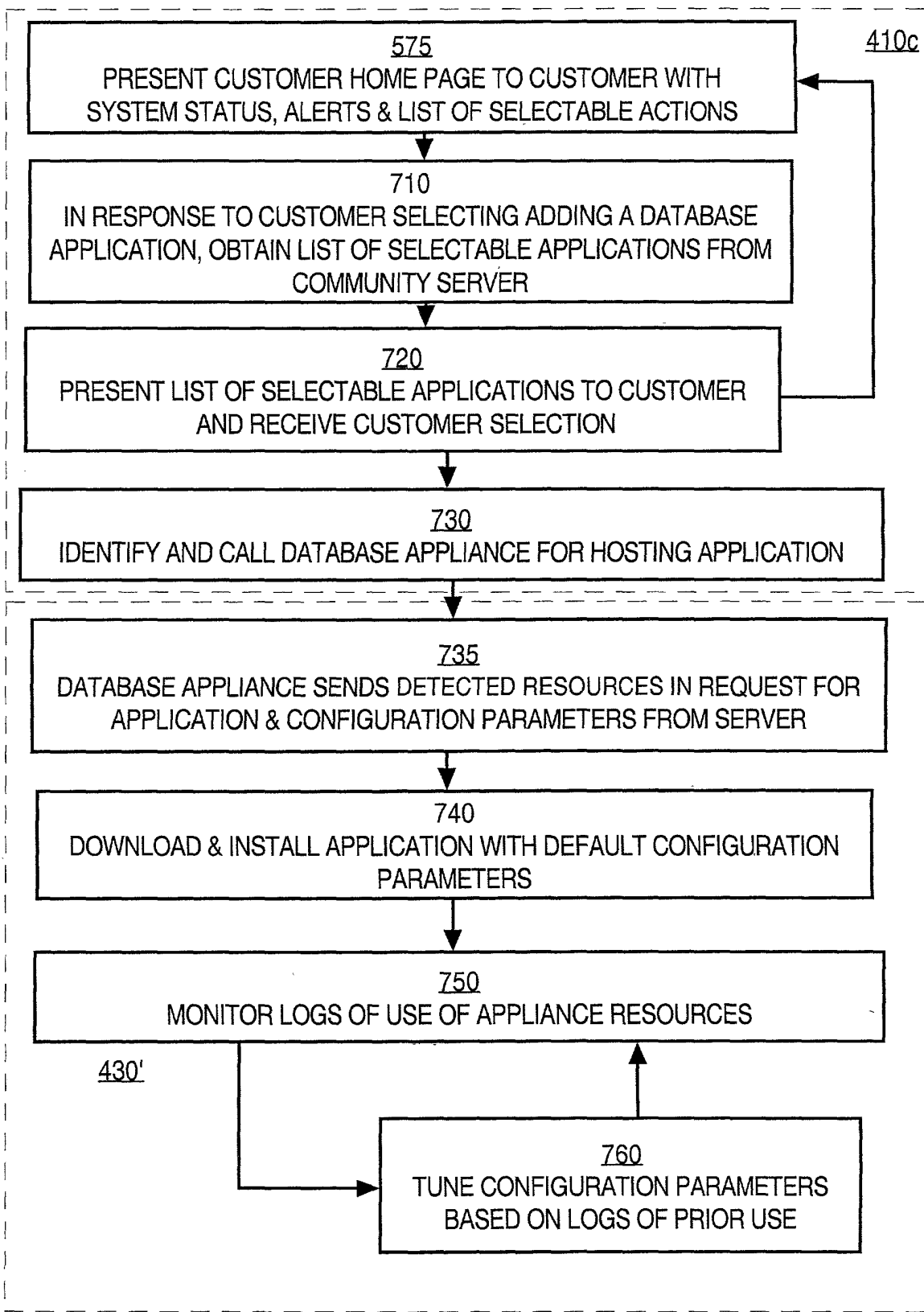


FIG. 7



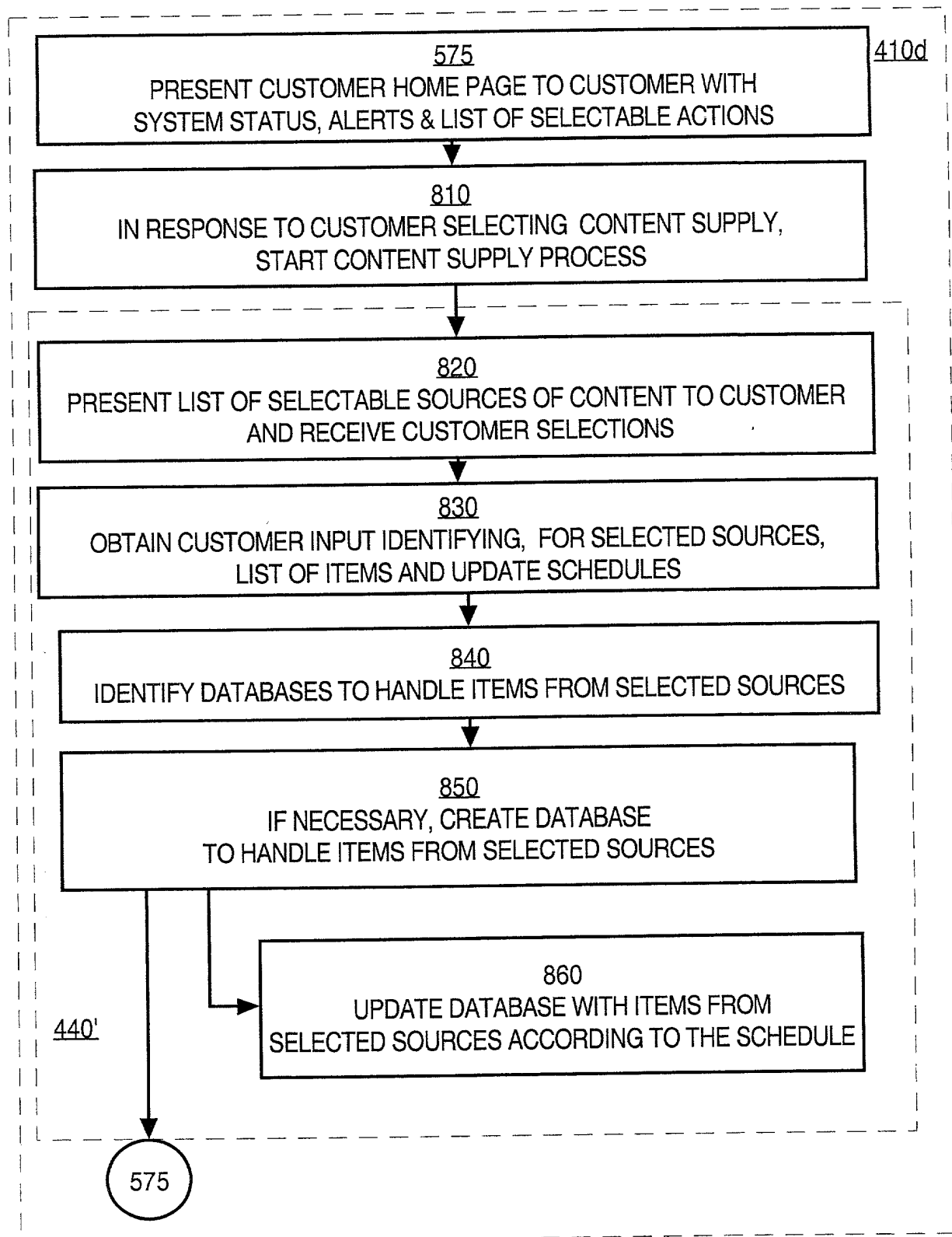


FIG. 8

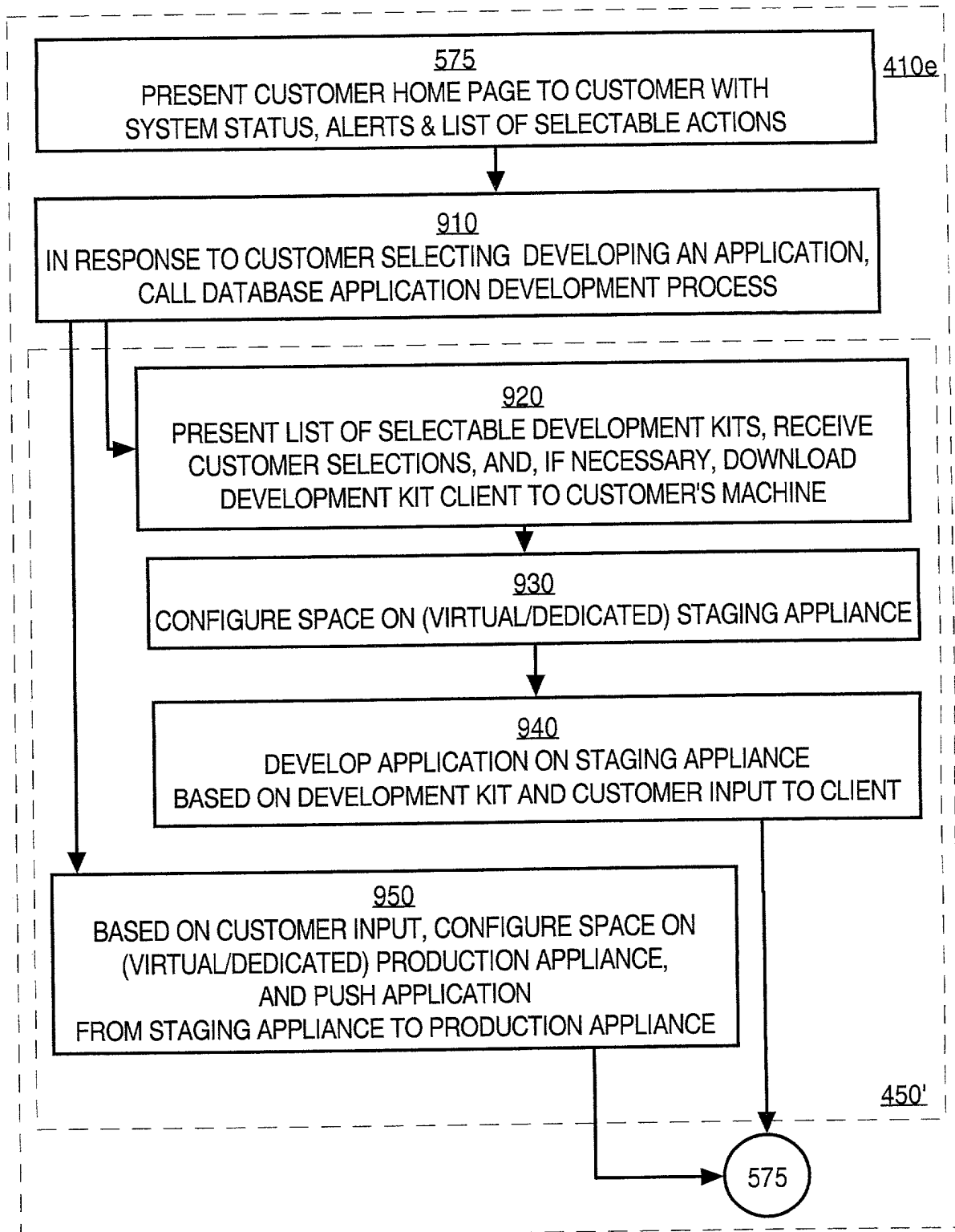


FIG. 9

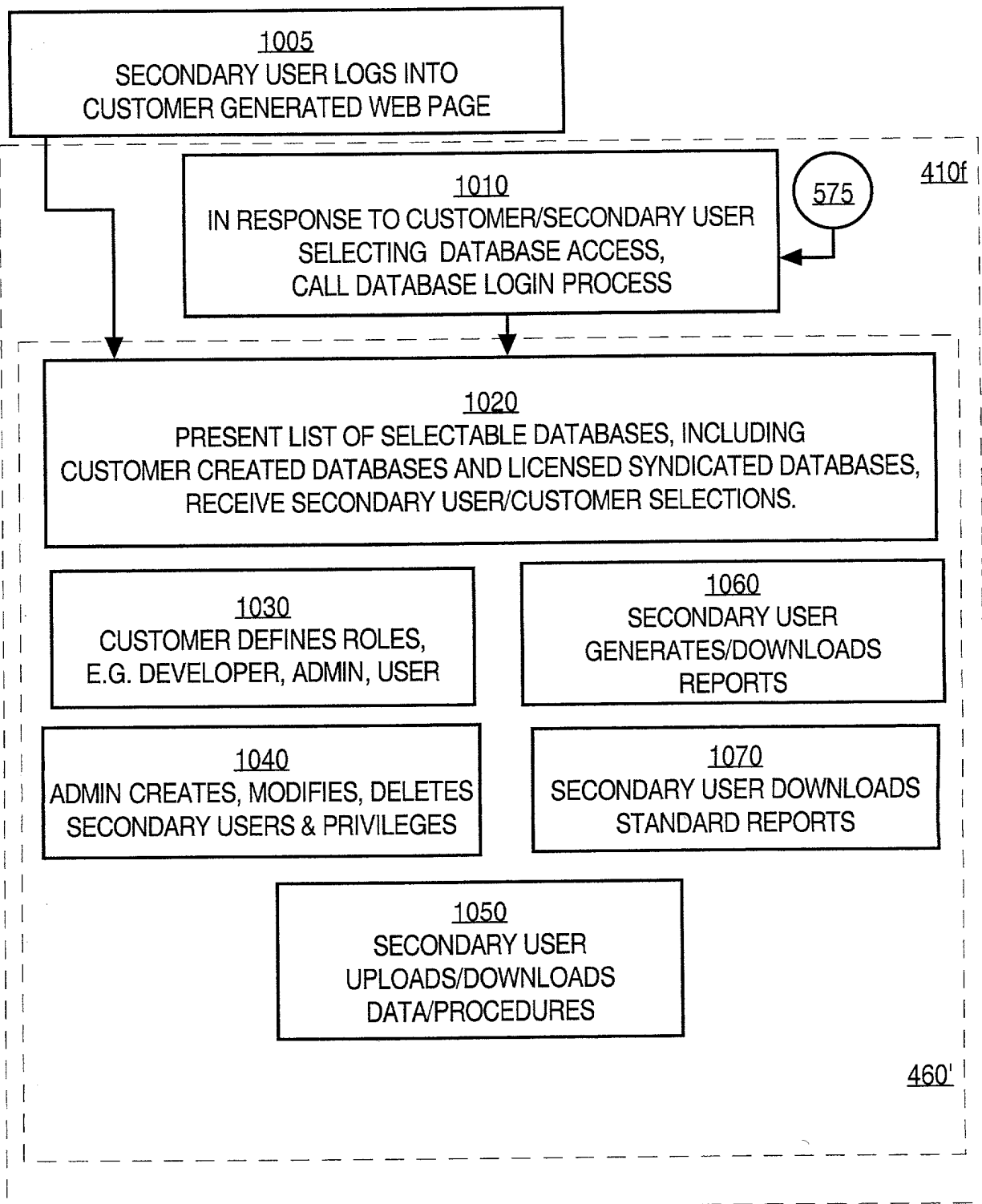
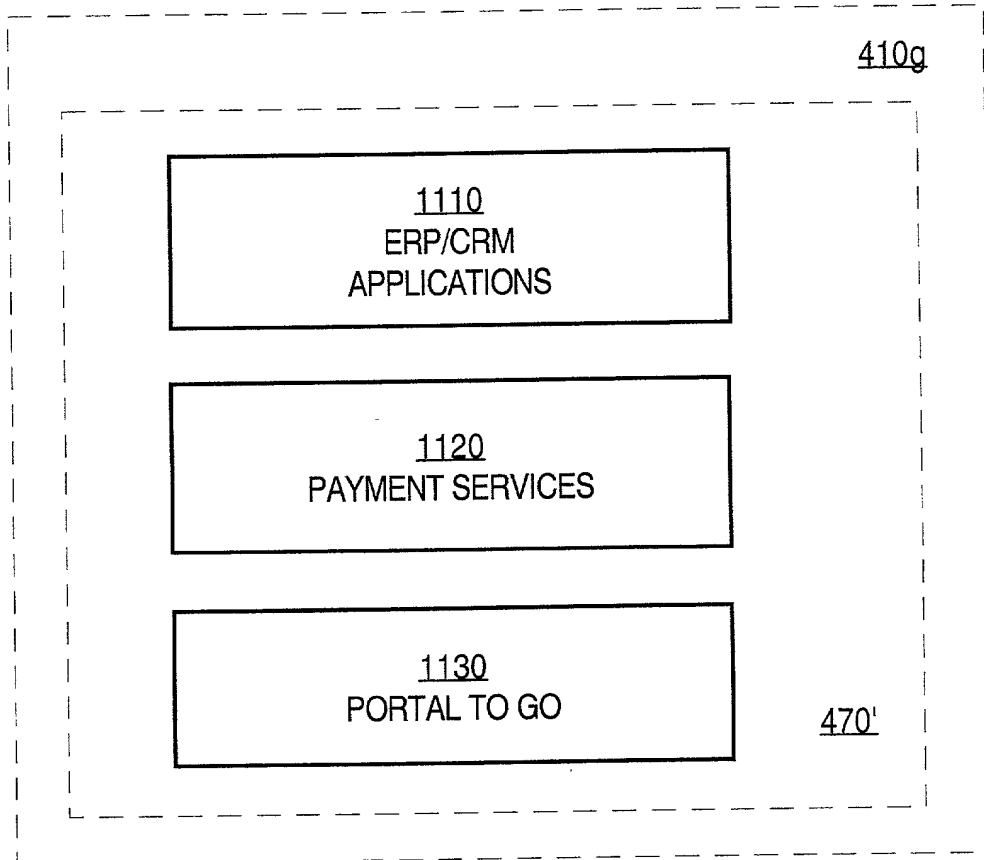
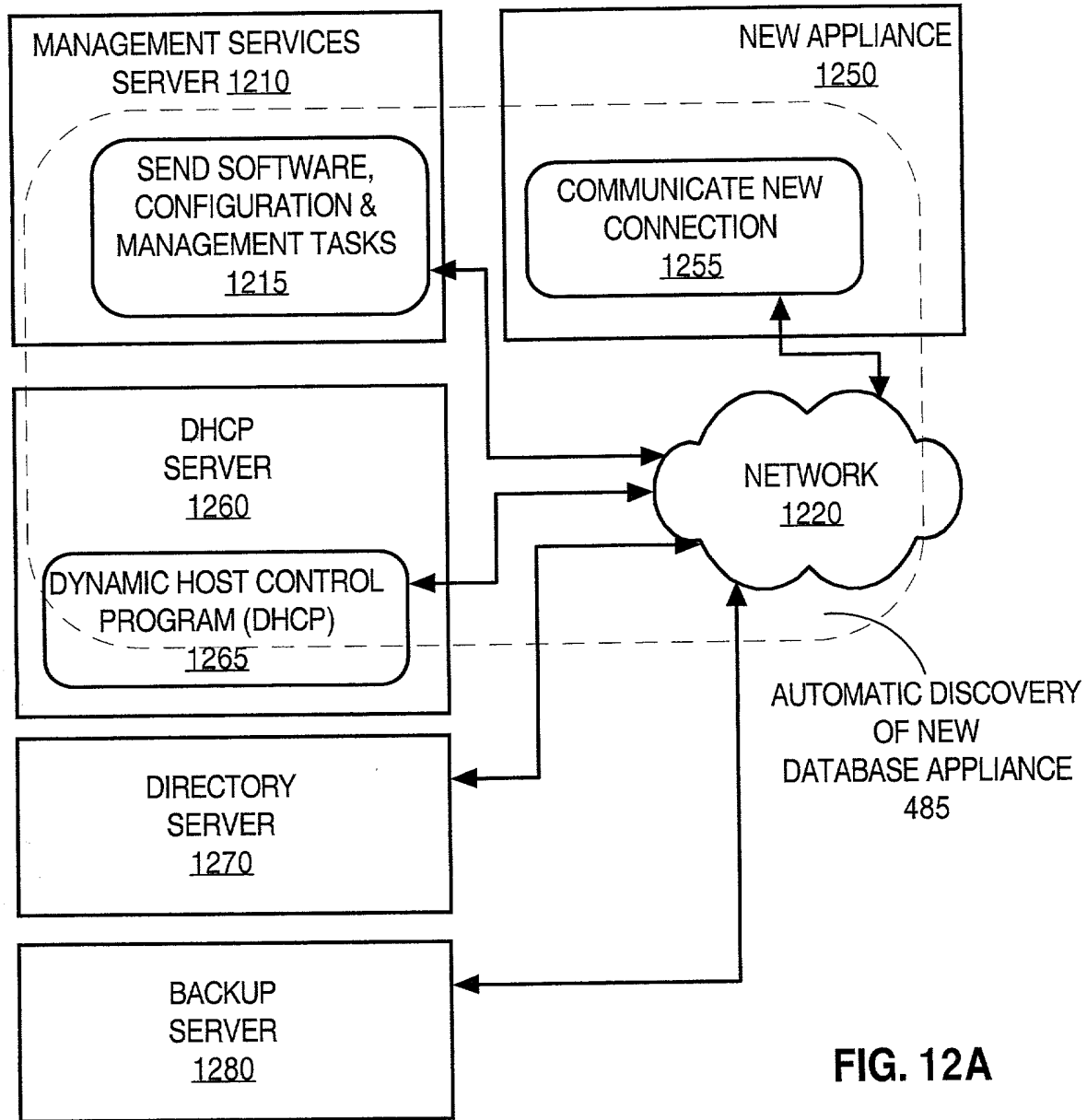


FIG. 10



**FIG. 11**



**FIG. 12A**

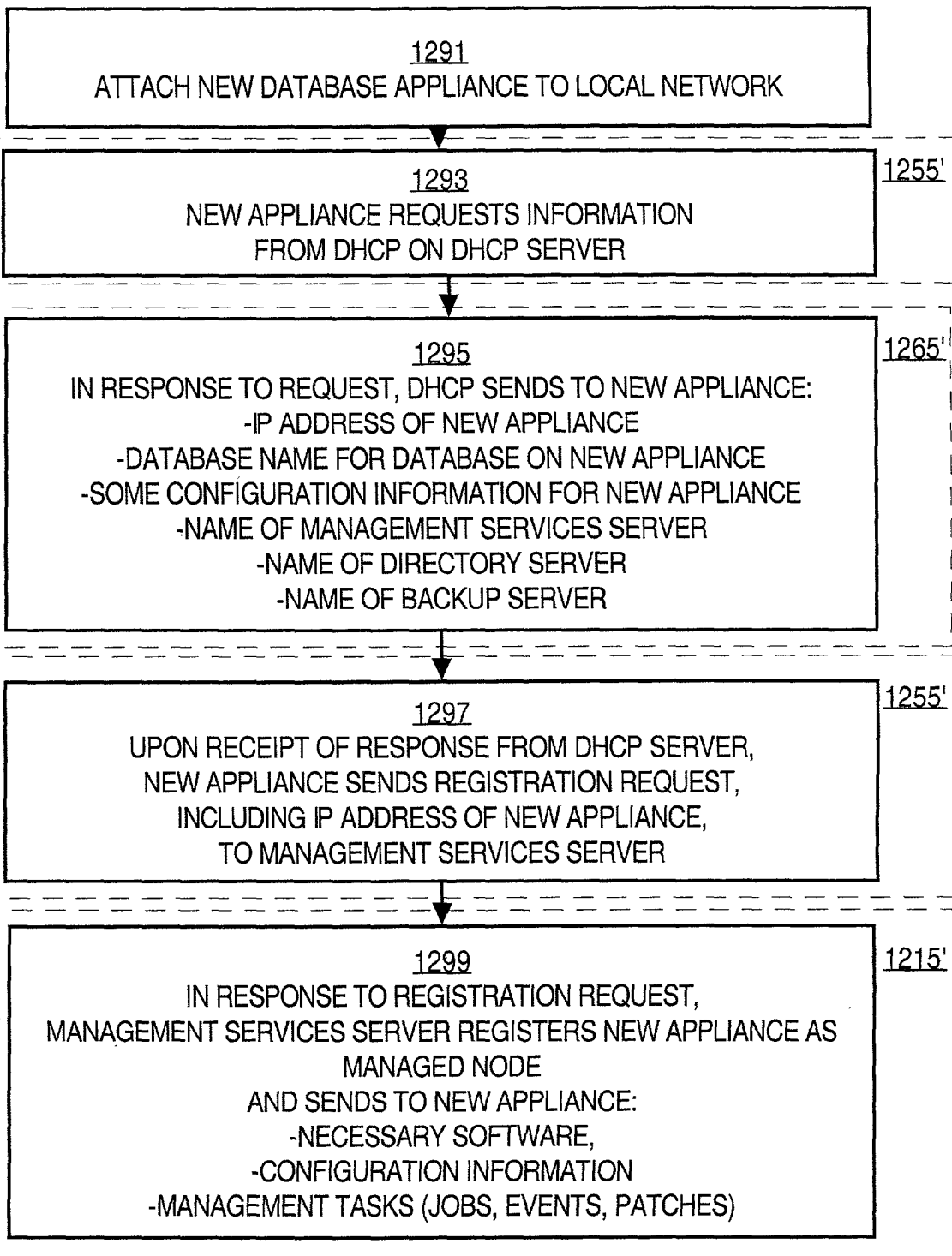


FIG. 12B

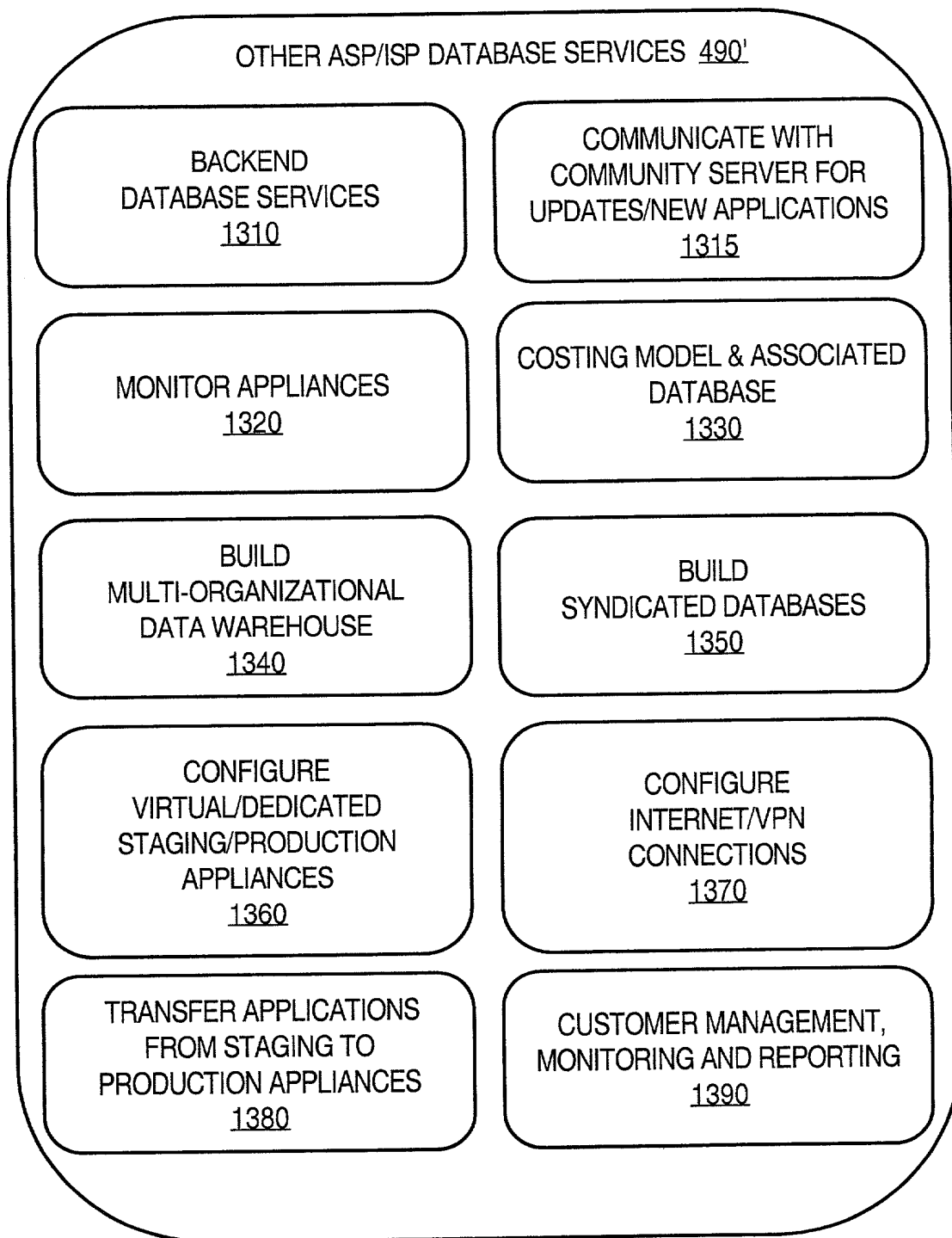


FIG. 13

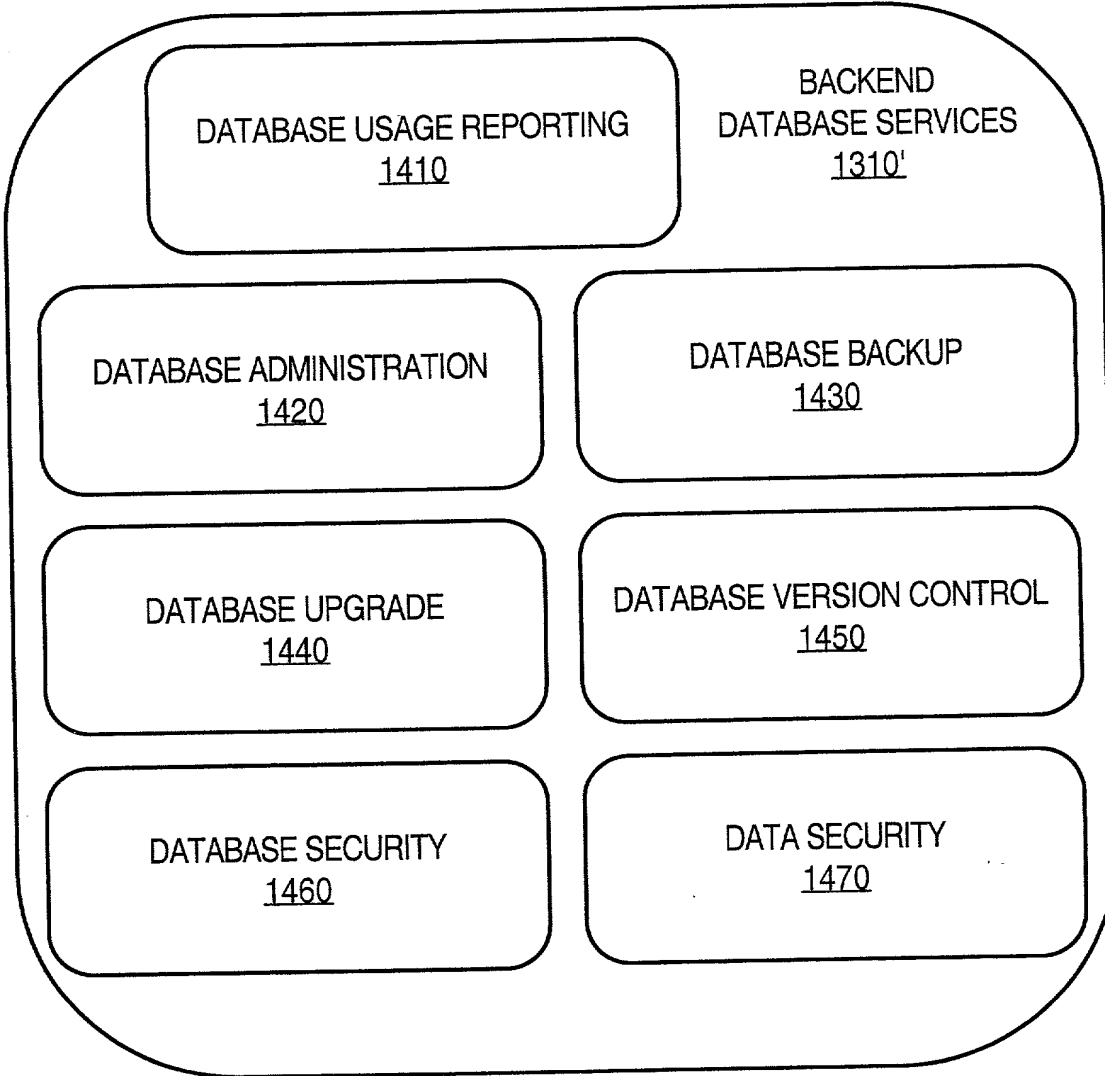


FIG. 14